



ORGANIC FOOD MARKETS CORPORATE SOCIAL RESPONSIBILITY

Choulartons Australia Pty Ltd

ABN 63 003 503 633

1. Purpose

This Corporate Social Responsibility (CSR) Policy demonstrates how Organic Food Markets takes accountability for its economic, social and environmental impact in the way it operates as a business. By demonstrating our commitment to CSR, we aim to align our business values, purpose and strategy with the needs of our customers, while embedding such responsible and ethical principles into everything we do.

Our CSR Policy details our approach to dealing with customers, suppliers and the local community, as well as accessibility, inclusion and social sustainability.

2. Accessibility & Inclusion

OFM employs recent migrants and students. OFM also actively recruits musicians/DJs from diverse backgrounds to perform at the markets.

OFM is a proud supporter of Ozharvest. OFM allows local charities and NFPs to access 1 x FOC stall per annum at each of its markets and stall price discounts for further bookings within the same calendar year.

3. Social Sustainability

Markets by their very nature are the modern civic square – where members of the community can come together, socialise and connect without being limited by finance or socioeconomic background. Organic Food Markets is dedicated to maintaining free public access to the markets, a pet-friendly policy (outside of restrictions imposed by land owners), and financial opportunities for all.

Organic Food Markets recognises that successful markets contribute not only to local economies, but also to the social wellbeing of the communities they serve. We are committed to creating welcoming, inclusive and accessible public spaces that foster community connection, support small businesses and provide opportunities for local entrepreneurs, artisans and producers to grow and thrive.

Our social sustainability objectives are to:

- Operate markets that are safe, welcoming and inclusive for people of all ages, backgrounds and abilities.
- Support small businesses, local producers, artisans and independent market traders by providing fair and transparent opportunities to participate in our markets.
- Promote respectful, ethical and professional relationships with customers, stallholders, employees, contractors, councils and community stakeholders.
- Encourage diversity and inclusion by providing equal opportunity for participation without discrimination.
- Maintain high standards of work health and safety to protect employees, contractors, stallholders, volunteers and members of the public.
- Foster positive relationships with the local communities in which we operate through collaboration with councils, landowners, community organisations and neighbouring businesses.
- Provide a workplace and operating environment that values integrity, respect, professionalism and continuous improvement.
- Encourage feedback from customers, stallholders and stakeholders and use this information to improve our services and strengthen community outcomes.

Organic Food Markets believes that thriving community markets strengthen local economies, support social interaction and contribute positively to the character and vibrancy of public and private places.

Document Owner: Amanda Choularton, Director

Last Reviewed: 1 July 2026